

NCAA ACCOUNT MANAGER USER GUIDE

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LOGGING IN

DESKTOP

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SIGNING IN

Visit am.ticketmaster.com/NCAA and log in with the email and password you used when purchasing tickets. The system may prompt you to reset your password.

2 FIRST LOGIN ATTEMPT?

After clicking **Sign In,** scroll to the bottom of the pop up and click Sign Up. Follow the instructions on the screen to set up your Ticketmaster account.

3 FORGOT YOUR PASSWORD or NEED TO RESET YOUR PASSWORD?

Click Forgot Password at sign-in (shown on screen 2) to receive an email or text message with a one-time code to reset your password.



	Sign In to NCAA Powered by objectmenter	×
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Last tap Valla Ve Her grap wapermer or a	Important Account Update You can now use the same enail and password for both your NCAA ticket account and your Ticketmaster account.	
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LOGGING IN

MOBILE: ANDROID AND iPHONE

SIGNING IN Visit **am.ticketmaster.com/NCAA** and tap the (1) icon in the upper right corner. Log in with the email and password used when purchasi

and password used when purchasing tickets. The system may prompt you to reset your password.

2 FIRST LOGIN ATTEMPT?

Tap the (2) icon in the upper right corner of the home screen. Scroll to the bottom of the next screen and choose **Sign Up**.

3 FORGOT YOUR PASSWORD or NEED TO RESET YOUR PASSWORD?

Click **Forgot Password** at sign-in to receive an email or text message with a one-time code to reset your password.



New to Ticketmaster? Sign Up

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VIEWING TICKETS

DESKTOP



2 Click on the event to view your tickets.









VIEWING TICKETS

MOBILE: ANDROID AND iPHONE

- After logging in, click on Manage
 Tickets or My Events to see
 your tickets.
- *2* Tap the event you would like to view.
- 3 Tickets to the selected event are viewable here. Select your tickets.
- 4 Scroll horizontally to see all tickets to this event. The Add to Apple Wallet option is available on an iPhone. The GPay Save to Phone option is available on an Android device. (See Downloading Tickets section.)



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Semi Finals

Omaha

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My Tickets

Thu, Apr 22, 2021 - To Be Determined
 Omaha, NE — CHI Health Center

Get Your Tickets Ready

connections.

Sec 102, Row 17, Sevt 9

Sec 102, Row 17, Seat 10

For the fastest way in, view

and save your tickets to Apple Wallet to beat busy network

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TRANSFERRING TICKETS

DESKTOP



Log in to **am.ticketmaster.com/NCAA** and click **Manage Tickets**.

2 Your events will populate the screen. Click **Transfer** and then select the tickets you want to transfer.

Continued on next page.







TRANSFERRING TICKETS

DESKTOP

Continued from previous page.

- 3 Select the event for which you want to transfer tickets. Click **Next**.
- Complete the information regarding the recipient. You may also add an optional message if you'd like. Click Transfer. Your transfer is now complete and you will see a confirmation page. Click Go back to My Events to return to the ticket page.



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		Transfer Tickets				
		Add a new recipient or select an existing recipien Once selected, click Transfer. To exit the tickets ye	t to transfer the selected tickets to. ou one transferring, click Edit.			
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NCAA Volleyball Championshi Finals	p Semi	Lent Name 1				
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TRANSFERRING TICKETS

MOBILE: ANDROID AND iPHONE

- Once you have completed the previous steps, your ticket(s) will be viewable.
 Find the ticket(s) you would like to transfer and tap **Transfer**.
- 2 Select the ticket(s) you would like to transfer and tap **Continue**.
- 3 Enter the recipient's First Name, Last Name, Email Address and an optional message and press **Transfer**.
- You will receive a confirmation once the transfer is complete. Tap Go back to My Events to finish.











DOWNLOADING TICKETS

MOBILE: ANDROID

- I Once you are logged in, your events will appear. Tap the event you would like to manage to see all tickets purchased.
- 2 Tap GPay Save to Phone.
- Click Save at the bottom of your screen.
- To confirm your ticket(s) are in GPay, click the GPay icon on your home screen and choose Passes at the bottom of your screen. You should see your ticket(s) here.



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G Save to Google Pay

NCAA Volleyball Champion. Ticketmaster

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DOWNLOADING TICKETS

MOBILE: iPHONE

- Once you are logged in, your events will appear. Tap the event you would like to manage to see all tickets purchased.
- **2** Tap **Add to Apple Wallet**.
- 3 Click **Add** in the upper right corner of your screen.
- To confirm your ticket(s) are in your Apple Wallet, find the icon on your home screen and click into it. You should see your ticket(s) here.









INVOICES

DESKTOP



Log in to am.ticketmaster.com/NCAA and click **Invoice** at the top of the menu bar.

2 Select the invoice you wish to review. Click **Continue** to make a payment.

Continued on next page.





INVOICES

DESKTOP

Continued from previous page.

- From here you can select Add Payment Method to add a credit or debit card.
- Once you have submitted your payment information, select Save. Select Pay Now on the next screen to complete your payment.

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INVOICES

MOBILE: ANDROID AND iPHONE

- Log in to am.ticketmaster.com/NCAA, tap the menu navigation icon in the upper left corner of the screen and select Invoice.
- Select the invoice you want to view and/or pay. The next screen will include ticket details. Tap **Continue** to pay the selected invoice.
- 3 Select Add Payment Method to enter a credit or debit card.
- Once you have completed your payment information, select Save and then Pay Now to complete your payment.







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